

# Chair Repair Request

**OFFICE USE ONLY:**

CR Number: \_\_\_\_\_ Date of Repair: \_\_\_\_\_  
 Non-Conformance Report Required?  Yes  No NCR Number: \_\_\_\_\_

<b>Full Company Name:</b>	<b>Full Address of Repair Location:</b> <i>(Street Name and Number Required)</i>	<b>Distributor Name:</b>
<b>Contact Name:</b>	<b>Contact Name at Location:</b> <b>Phone Number:</b>	<b>Requested By:</b> <b>Phone Number:</b>
<b>Phone Number:</b>	<b>Secondary Contact at Location:</b> <i>(i.e. Receptionist, Chair User, etc)</i>  <b>Phone Number:</b>	<b>Authorised By:</b>
<b>Postal Address:</b>		

**SERVICE REQUIRED:**  On Site Service \$55 +GST (Non-Warranty)  Part only required  
 Client to return chair to Gregory  Service Cash Sale

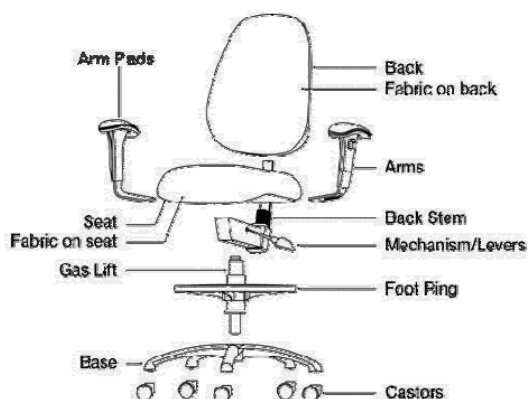
**APPROVAL TO REPAIR:** \_\_\_\_\_ *(signature of authorised personnel)*

To facilitate the quick repair of your Gregory chair, we ask you to complete the following information which is shown on the LABEL underneath the chair:

<b>Chair Code:</b>	<b>Order Number:</b>	<b>Month/Year of Manufacture:</b>
	<b>No of Chairs:</b>	<b>Fabric/Colour:</b>

**Has this Chair previously been Repaired?**  No  Yes **Description:**

**Circle Applicable Area for Repair:**



**Description of Problem:**

**TERMS OF WARRANTY:**

Gregory Commercial Furniture Pty Limited warrants all Chairs for a period of five (5) years under normal 50 hours, 5 days per week usage, to be free from defects in material and workmanship. Gregory Commercial Furniture Pty Limited liability under this warranty to repair or replace (at its discretion) any part or product covered by this (or any implied) warranty free of charge.

To the extent permitted by law, this warranty does not cover:

1. Normal wear and tear;
2. Fabric (as this is normally specified by the customer). However, the fabric warranty provided by the supplier applies;
3. Castors have twelve (12) month warranty period from the date of purchase;
4. Damage arising from abnormal use, or abuse;
5. Products which have not been maintained as recommended by Gregory Commercial Furniture Pty Limited, or which have been modified;
6. Any indirect or consequential loss;
7. Transport charges to return the product to and from Gregory Commercial Furniture Pty Limited for repair or replacement.

This warranty applies only to the original purchase. Proof of purchase is required. All works carried out by a party under instructions from Gregory Commercial Furniture Pty Limited will be covered by the five year warranty on workmanship and repair. If the workmanship of the repair is deemed by Gregory Commercial Furniture Pty Limited to be faulty a new chair will be provided.